



Instructions for use / Warranty.

1. Carefully remove your mattress linen and lift the mattress away from your bed base.
[2 people required].



2. Simply place the Oscar Living NoBow on top of your existing bed base, placing the two wooden panels on the middle section of your base as shown below. The foam sections should be positioned under the head and foot end area. Firmly strap the Velcro attachments around the bed slats to hold your Oscar Living NoBow in position, creating a level foundation for your mattress.



Disclaimer: The Oscar Living NoBow levelling system is designed to be placed upon bed slats that are well supported to the base side rails.

*** Oscar living NoBow end panels may vary in appearance from the picture shown above.**

3. Place your mattress back on the bed frame on top of the Oscar Living NoBow. Check it has stayed in position with the Velcro straps firmly attached.

Caution.

- Two people are required to safely lift the mattress on and off the bed base.
- **The Oscar Living NoBow levelling system is not designed to replace damaged or broken 'bed base slats or slat support rails.**
- **Do not use electric adjustable beds.**
- Be sure to tighten the Velcro attachment straps firmly to hold the Oscar Living NoBow in position. Periodically check the straps remain tight, [recommended every 3 months].
- The Oscar Living NoBow is strong, is not designed to increase the weight capacity of your existing bed frame.
- Do not step or walk on the Oscar Living NoBow sections.
- When installing on top of curved Slats, we recommend covering the curved slats with non-slip padding in the event of noise arising from the timber slats and the wooden panels making contact.

12-month Warranty.

Warranty Terms.

- Your warranty applies from the date of sale, [excluding ex-display and product sold 'as-is'.
- All warranty claims must be made with the store of purchase. The store will liaise with Oscar Living for warranty claims. Details of a claim is submitted to Oscar Living and assessed prior to any action being taken.

Oscar Living will then advise if they will: repair, replace, refund or make any other reasonable effort to rectify the issue.

Warranty Claims will not be fulfilled under the following circumstances.

- Minor variation in product which does not affect the product's intended purpose.
- Faults resulting from improper installation or use as outlined in the instructions for use.
- Any modification made to an Oscar Living product by the consumer or a third party without prior written approval from Oscar to the nature and extent of the modification.
- Failure to protect the product from stains and soiling.

Proof of purchase.

Please keep proof of purchase or register your product with us using the Product Registration Card provided.

Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonable foreseeable loss or damage.

You are also entitled to have the goods repaired if the goods fail to be of acceptable quality and the failure does not amount to a major failure.